

8D REPORT · PROBLEM SOLVING

Eight disciplines, from containment to closure

ILN-8DR-01

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8D #	CUSTOMER	PART #	OPEN DATE
TEAM LEADER	COMPLAINT / NCR #	QTY AFFECTED	CLOSE DATE

D1 · TEAM (NAME AND ROLE)

D2 · PROBLEM DESCRIPTION (WHAT, WHERE, WHEN, HOW MANY)

D3 · INTERIM CONTAINMENT (AND DATE)

D4 · ROOT CAUSE: WHY IT OCCURRED AND WHY IT ESCAPED

D5 · CHOSEN CORRECTIVE ACTIONS

D6 · IMPLEMENTATION AND VERIFICATION (DATE AND RESULT)

D7 · PREVENT RECURRENCE (STANDARD, FMEA, CONTROL PLAN)

D8 · CLOSURE AND TEAM RECOGNITION